

## Selling tips and tricks:

- -All our EVOO and Balsamic Flavoring are made from plantbased Material. This can be an advantage to those who are more heath Conscience or have dietary restrictions.
- -The more they taste the more they buy; Don't be afraid to offer samples and pairings!

The more they are offered samples the more likely they are to reciprocate the only way they can by purchasing bottles.

- -After tastings follow up with the question: Wouldn't you like to take a bottle of this home with you today? Then pause until they answer. This creates an awkward silence where they must fill the silence.
- -Make their trip an experience! Don't let customers walk in and get overwhelmed by all the flavors. Guide them through their trip. Ask questions on their tastes and make suggestions.
- -You are more likely to sell more of your favorite flavor, so make sure you familiarize yourself with the flavors you offer.



- -Up sell at the register! This is your last chance to get their ticket higher. Follow some of the following tips:
  - Offer a great pairing.
  - Offer a lower price if they bottle 3 or more bottles.
  - Have pour spouts by the register.
  - Have gift sets near the register.
  - Offer recipes recommendations